

PENSION SYSTEM RESUMPTION (PSR) PROJECT MATRIX
JULY STATUS REPORT
August 17, 2011

Board Assignment Status

Assignment Date	Request / Subject	Due Date	Status / Completed Date

Other Items of Interest

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PSR/ETM/PERT	<p>1. With more than two-thirds of the Customer Acceptance Testing script component steps now executed, the Team is focused on completing high-priority testing, training, procedures and temporary workarounds for Initial Launch. A July Readiness Assessment determined that while progress remains behind schedule in some areas, the overall pace of readiness preparations is close to plan. The Team continues to prioritize testing and procedures documentation, add resources, and ramp up implementation activities. Based on results to date and forecasted progress, the Team unanimously recommended to continue implementation planning as scheduled. A final Readiness Assessment will be made in late August.</p> <p>2. While the Team is on pace to complete the majority of high-priority testing by early September, final execution, or 'passing', of scripts remains behind, keeping System Readiness a top concern. To mitigate further delays, the Team streamlined testing of core calculations, eliminated script redundancies, augmented key test groups with additional staff, and deferred testing of functionality not required for Initial Launch. Plans are also underway to mitigate the impact of unfinished scripts when Customer Acceptance Testing concludes.</p> <p>3. To gain a broader perspective on System Readiness than individual test scripts provide in Customer Acceptance Testing, the Team initiated a series of production simulations comparing legacy system results against the new my CalPERS. To date, Benefit Roll, Appointment Profile, Retirement and Health Enrollments, Enrollment Updates, and Employer payroll tests have been conducted; the results indicate strong alignment between legacy systems and my CalPERS. The Team will continue to test to resolve anomalies through August.</p> <p>4. The Team made significant improvements in Data Readiness with the release of Data Conversion full-file and target extract tests in July. Most of the 176 data categories met or exceeded performance thresholds for data quality and the Team is on track to meet its goals for Initial Launch. The Team continues to monitor data validation, with the next formal assessment in August.</p>

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PSR/ETM/PERT (continued)	<p>5. Security and Compliance Readiness, along with Technical Readiness and Operational Readiness, continue to progress on schedule. More than 75,000 security tests have been conducted to date, with no significant defects found. Compliance testing of the Health Insurance Portability and Accountability Act (HIPAA), along with Americans with Disabilities Act (ADA), also completed as scheduled with no outstanding issues. Trial executions, or "Dry Runs", of Implementation Cutover activities validated both the timing and coordination of system transition plans; final Implementation Cutover Dry Runs will be conducted in August.</p> <p>6. The Team initiated its final phase of Staff Readiness activities in July with Instructor-led training for Headquarters and Regional Office staff. The courses provide training on the new system based on the application's functionality, designed specifically for CalPERS normal business processes. In addition, web-based training is available for infrequent users of the system. Training will continue through Launch.</p> <p>7. Business areas and Transition staff have completed 207 high-priority workarounds for Staff Readiness at Initial Launch. While the completion rate remains behind plan, the Team's productivity pace continues to ramp up and is currently at 75% of target pace. Alternative solutions are also being considered. The Team was augmented with additional subject matter experts in late June and early July; productivity is expected to increase in August.</p> <p>8. In July, PERT launched the final stage of Business Partner Readiness preparations with Instructor-led training on the myCalPERS system, to accompany its continuing Computer-based training and Webinar training programs. Comments from Employers regarding the myCalPERS system training have been overwhelmingly positive. At the end of July, 3,399 individuals representing 1,508 unique Employers have registered to attend at least one training session, with 1,183 having attended. In addition, 25.2% of the approximately 2,400 Employers had completed their training requirements.</p> <p>9. PERT continues to assist File Reporting Business Partners in testing their XML files in the Business Partner Readiness environment. The majority of File Reporters who have submitted files have been successful with both the structure and content of their files. PERT is working with Partners who have not yet tested to assist them with file testing or to consider an alternative way to submit data to myCalPERS.</p> <p>10. PERT reached out to Business Partners who had not registered their System Access Administrators to assist as many of them as possible to complete their set-up activities. As of July 15, 1,031 (43%) Business Partners have registered their Administrators. Although Partners can register Administrators once myCalPERS launches, registering ahead of time will ease the potential workload on the Customer Contact Center after Launch.</p>